

We are sorry if course did not meet the expectation. In every case we want to find out what went wrong.

There are 3 steps of dealing with the complaint in Akademia Jachtingu:

1. Give your feedback to the instructor running the course.
2. Send your remarks to Akademia Jachtingu office by email: [info@akademia-jachtingu.pl](mailto:info@akademia-jachtingu.pl)

Below you may find the complaint form:

Student's name:	
Email address:	
Date of course:	
Name of course:	
Complaint information:	
Have you given your feedback to instructor running the course?	Yes / No
More details:	

We will contact you to deal with the situation described.

3. If you find the complaint process in Akademia Jachtingu unsatisfactory, please contact Royal Yachting Association via email: [training@rya.org.uk](mailto:training@rya.org.uk).

Let us know if we can help.

Akademia Jachtingu Team